Terms and Conditions ("Terms")

Last updated: June 11, 2020

Please read these Terms and Conditions carefully before using the http://www.aurum-labs.com website (the "Service") operated by Aurum Labs ("us", "we", or "our").

Your access to and use of the Service is conditioned on your acceptance of and compliance with these Terms. These Terms apply to all visitors, users and others who access or use the Service (the “Client”) and are incorporated into any sample submission form or “order”, arrangement or understanding between us and the client.

By accessing or using the Service you agree to be bound by these Terms. If you disagree with any part of the terms then you may not access our Service.

Purchases and Payment Terms
If you wish to purchase any product or service made available through the Service ("Purchase"), you may be asked to supply certain information relevant to your Purchase including, without limitation, your Business Name, Address, Email Address, Phone, SSN or EIN, Year Established, etc.

All fees for services are firm and cannot be changed without prior written consent of Aurum Labs. These fees are due at the time of ordering or upon receipt of the invoice and must be received in advance of the release of test results.

For clients with pre-approved credit the payment terms are listed below.
• Net 15 – Client must pass a credit check and provide 3 industry references.
• Net 30 – Only available for established clients with long-term payment history and follow the criteria outlined in Net 15 terms
Late Fees will apply for overdue invoices. Payment terms begin on the invoice due date.
• 30 days overdue results in a 5% late fee.
• 60 days overdue results in a 10% late fee.
• 90 days overdue results in account placed in collections*
*Accounts sent to collections will incur a 35% collections fee in addition to late fees.

Credit cards are subject to a processing service charge and there is a return check fee of $25. Should the court have to be involved to collect moneys the indebted client will also be responsible for any court and attorney’s fees incurred as a result of the collections.

Refund Policy
Refunds may be given after a detailed, written request has been submitted and upon completion of an internal investigation. They are not guaranteed, and a decision will be made on a case by case basis. Contact info@aurum-labs.com to request a refund or with any questions.
Compliance
The Client agrees to Aurum Labs that:
Samples provided for testing were produced and shipped in compliance with all applicable federal
laws, the laws of the State of Colorado, and the state and local laws applicable to Client.

Samples comprising agricultural products qualify as “Industrial Hemp” as such term is defined in the
Agricultural Act of 2014, (as may be amended).
Client will sell all products represented by the Samples in strict compliance with all applicable
federal, state and local laws.
Client shall comply with all regulations, including but not limited to, any inspection and certification
requirements provided by the Colorado Department of Agriculture or applicable state department.
Client shall provide evidence of registration under a state’s industrial hemp program or any other
compliance documentation, upon request by Aurum Labs.

Samples remain the property of Client at all times. Client authorizes Aurum Labs to store all
Samples for a reasonable period after issuance of the final testing report. After completion of the
Services, Aurum Labs is authorized to destroy or otherwise dispose of the Samples. Any portion of
Samples found or suspected to be hazardous according to state or federal laws will, in Aurum Labs’
sole discretion, be either returned to the Client or properly disposed of as hazardous waste at
Client’s expense.

Aurum Labs will only release testing information to third parties with the authorization of the Client.

We reserve the right to refuse or cancel your order if fraud or an unauthorized or illegal transaction
is suspected.

Links To Other Web Sites
Our Service may contain links to third-party web sites or services that are not owned or controlled
by Aurum Labs.

Aurum Labs has no control over, and assumes no responsibility for, the content, privacy policies, or
practices of any third party web sites or services. You further acknowledge and agree that Aurum
Labs shall not be responsible or liable, directly or indirectly, for any damage or loss caused or
alleged to be caused by or in connection with use of or reliance on any such content, goods or
services available on or through any such web sites or services.

Indemnification
You agree to defend, indemnify and hold harmless Aurum Labs and its licensee and licensors, and
their employees, contractors, agents, officers and directors, from and against any and all claims,
damages, obligations, losses, liabilities, costs or debt, and expenses (including but not limited to
attorney's fees), resulting from or arising out of a) your use and access of the Service, or b) a
breach of these Terms.

Limitation Of Liability
In no event shall Aurum Labs, nor its directors, employees, partners, agents, suppliers, or affiliates,
be liable for any indirect, incidental, special, consequential or punitive damages, including without
limitation, loss of profits, data, use, goodwill, or other intangible losses, resulting from (i) your access
to or use of or inability to access or use the Service; (ii) any conduct or content of any third party on
the Service; (iii) any content obtained from the Service; and (iv) unauthorized access, use or alteration of your transmissions or content, whether based on warranty, contract, tort (including negligence) or any other legal theory, whether or not we have been informed of the possibility of such damage, and even if a remedy set forth herein is found to have failed of its essential purpose.

Changes
We reserve the right, at our sole discretion, to modify or replace these Terms at any time. If a revision is material, we will try to provide at least 30 days' notice prior to any new terms taking effect. What constitutes a material change will be determined at our sole discretion.

Contact Us
If you have any questions about these Terms and Conditions, please contact us at info@aurum-labs.com or (970) 422-1867